

## Summary of TennCare Independent Review Requests 2021

<b>1<sup>st</sup> Quarter Total:</b>	<b>18</b>
<b>2<sup>nd</sup> Quarter Total:</b>	<b>50</b>
<b>3<sup>rd</sup> Quarter Total:</b>	<b>44</b>
<b>YTD Total:</b>	<b>112</b>

### **Amerigroup TN 1<sup>st</sup> Qtr Total – 8**

Denial Reversed: 2  
Denial Upheld: 4  
Partial: 1  
Settled for Provider: 1

**AGP 2021 Total: 30**

### **Amerigroup TN 2<sup>nd</sup> Qtr Total – 13**

Denial Upheld: 1  
Partial: 1  
Pending: 8  
Settled for Provider: 2  
Settled for Prov/MCC: 1

### **Amerigroup TN 3<sup>rd</sup> Qtr Total – 9**

Denial Reversed: 1  
Denial Upheld: 0  
Ineligible: 1  
Partial: 2  
Pending: 3  
Referred for Medical Review: 1  
Settled for Provider: 1

### **TennCare 1<sup>st</sup> Qtr Total – 1\***

Ineligible: 1\*

### **UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 6**

Denial Reversed: 1  
Denial Upheld: 3  
Ineligible: 1  
Settled for Provider: 1

**UPRV 2021 Total: 15**

### **UnitedHealthcare Plan of the River Valley 2<sup>nd</sup> Qtr Total – 5**

Ineligible: 1  
Pending: 2  
Referred for Medical Review: 1  
Settled for Provider: 1

**UnitedHealthcare Plan of the River Valley 3<sup>rd</sup> Qtr Total – 4**

Denial Reversed: 0  
Denial Upheld: 2  
Pending: 1  
Settled for Provider: 1

**Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 3**

Denial Upheld: 2  
Settled for Provider: 1

**VSHP 2021 Total: 66**

**Volunteer State Health Plan 2<sup>nd</sup> Qtr Total – 32**

Denial Reversed: 1  
Denial Upheld: 6  
Partial: 3  
Pending: 16  
Referred for Medical Review: 4  
Settled for Provider: 2

**Volunteer State Health Plan 3<sup>rd</sup> Qtr Total – 31**

Denial Reversed: 1  
Denial Upheld: 6  
Partial: 4  
Pending: 9  
Referred for Medical Review: 3  
Settled for Provider: 8

**Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2021:**

Hospital: 16  
Nursing Facility: 1  
Physician: 1

**Provider Types Submitting Independent Review Requests in 2<sup>nd</sup> Quarter 2021:**

Hospital: 48  
Physician: 2

**Provider Types Submitting Independent Review Requests in 3<sup>rd</sup> Quarter 2021:**

Hospital: 43  
Physician: 1

\* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.